

G.A.I.C.

November 21, 2007

Attendees: *Dennis Meyer, Michelle Zuhlke, Dan Nolte, Brian Pillard, Terry Lowe, and Doug Thomas*

Approval Of Minutes:

The minutes for both the July and September meetings were approved with no changes.

Statistics:

Web Trends (NT Stats)

Total NT Server hits for the month of October were 10,406,196, which was an increase of more than 7% from the prior month. The County's largest increases for the month were with Lancaster Manor having 4,333 hits which was a 44.48% increase, Youth Service Center increased 41.5% with 6,414 total hits, and the Elections Commission totaled 12,772 hits increasing by 34.9%. The County Budget did have a considerable drop in hits with just over 800 total in October, which was a decrease of 43.16%. On the City side, statistics show a large increase in Public Works Traffic Cams, as someone was messing with our site and having a 24/7 refresh on 9 of our cameras until we could get a block performed. The statistics for the Public Works Cam site will be high in November for this same reason. Fire increased 32.54% with an additional 54,367 hits from last month to a total of 221,428 NT Server hits. The twelve surrounding townships remained at just over 17,000 total hits.

Mainframe

The Multiprise Web hits increased more than 40,000 hits with a total in October of 417,640. Fire had the largest increase with 22,385 more hits from last month to a total of 91,444.

IMS/Images

The IMS/Image Server hits totaled 758,675 for the month of October.

CJIS

CJIS site hits had another all time high in October with 1,340,684 hits. Court Date Hit totals have nearly reached 10,000 hits. Accident Reports for the month totaled 35,878 and Criminal History Checks totaled 4,484.

Contractor Hits

Contractor hits were up about 5,000 to a total of 21,025 for the month of October.

User Sessions

Total User Sessions for the month were up 23,725 from September, with a total of 528,122 and a daily average of 17,036. The number of users visiting 10 or more times was 6,680.

Epayments:***Individual Verisign Activity***

On the revenue side, October had total collections of \$165,554.42 from 3,540 non-tax transactions. Animal license renewals had 200 transactions with total collections of \$4,290. There were 683 parking tickets paid on line totaling \$13,170 in collections. There were 686 on line Criminal History checks totaling \$6,860. Monthly parking cards and parking debit cards continue to grow in sales each month. In October Event Parking had 545 transactions totaling \$6,242, which included two home football games. Water/Sewer on line collections continue to grow, with October having 1,394 paid transactions totaling \$133,451.25.

Epos Activity - County Property Taxes

County Property taxes totaled \$186,684.99 from 125 transactions.

Verisign Summary Activity

Total Verisign collections in October for the City were \$165,554.42 and the County's collections totaled \$186,684.99, with a combined total of \$352,239.41 from 3,665 paid transactions. To date, we are well over \$15,000,000 in total Verisign activity and should soon meet the \$20,000,000 figure with the consistent growth of ePayment acceptance and adoption.

Web Assistant Training:

Chris Plock held Web Assistant Training I classes the week before last, however they ceased after a day and a half of training over the building construction that was taking place, but did finish up last week. The training covers Paint Shop Pro, Adobe Acrobat, HTML/XML, CSS, and Our Standards. Class completion time is 3 to 4 days. There were four employees present for this training session and class size should not exceed six total. Terry and Chris would like to design a flyer to inform City and County employees of future classes being offered.

Digital Cities Award:

Terry Lowe picked up the 1st place Digital Cities Award in New Orleans on 11/15/07, which was a joint agency technology submission. We have nationally placed in the top ten, six times in the past seven years.

Appointments:

Maura Kelly-Tolzin, Michelle Zuhlke, and Dan Nolte would all like to return as Floating Participants, and Doug has advised that he will forward this information to Mayor Beutler. There will probably be two Citizen Participant vacancies to be filled this year.

On-line Purchasing:

On-line purchasing has been launched, and we are now working on the fine tuning.

Other Business:

Dennis Meyer mentioned that the realistic date for the County Treasurer's Office to go live is now January, 2009.

Next Meeting:

January 16, 2008